

THE CHRISTMAS MALTINGS & CLEMENTS PRACTICE

Dear Patient, please take a minute to complete this feedback form. Your feedback will enable us to analyse the effectiveness of our patient information leaflets and advertising.

Question:	Yes (please circle)	No (please circle)
Are you aware that an appointment with your GP is 10 minutes long?	Yes	No
Are you aware that you can have a double appointment for a longer consultation with your GP?	Yes	No
Are you aware of the different services offered by the nursing team (e.g. smoking cessation, chronic disease management, travel vaccines)?	Yes	No
Are you aware that some services require a longer appointment?	Yes	No
Are you aware of the different services available to you by the healthcare assistant team (e.g. blood tests, hearing test, blood pressure check)?	Yes	No
Are you aware that some services require a longer appointment?	Yes	No
Have you seen this information available in the surgery in the form of a flyer, on the TV screens or a poster on the wall?	Yes	No

Please put this form in the **Feedback Form** box in the waiting room or hand it to a receptionist.